

Hennepin County COVID-19 Response

AGENDA

1. Introduction- David Hough, County Administrator
2. Situational update (local/national)– Dr. Susan Palchick, Public Health
3. Organizational update– Dan Rogan, Assistant County Administrator
4. Administrator update- David Hough, County Administrator

Where we are today

COVID-19 events

March 25

Governor Walz issues Stay at Home order, extends bar/restaurant closures to May 1, implements distance learning March 30 - May 4

County Board meeting focused on COVID-19 efforts

March 26

March 27

Stay at Home order goes into effect at 11:59 p.m. through April 10
First COVID-19 related death in Hennepin County announced by MDH

Hennepin County response

March 25

CA email to employees: Overview of the Stay at Home order and what it means for employees.

CA email to employees and public: Recap of county board actions

RRES announces property tax payments accepted online and by mail only.

CA email to directors: Instructions for managing staff time during COVID-19

March 26

First 'Hennepin Responds' weekly newsletter for the public

County Board Chair issues statement on first COVID-19 related death in Hennepin County

March 27

CA email to employees: Thank you note with link to the board meeting

Announce that 231 vulnerable residents experiencing homelessness moved to alternate accommodations

COVID-19 events

March 28



\$330 million statewide COVID-19 response package signed into law

Hennepin County response

HR email to managers and supervisors:
Leading through crisis



March 30



March 31

CA email to about 300 employees:
Temporary reassignment options

COVID-19 events

April 3

CDC recommends wearing cloth face covering in public spaces

Governor Walz' State of the State address focuses on COVID-19

April 5

Hennepin County response

CA email to leaders of HHS, DOCCR, Sheriff and EOC: Policy for managing PPE and critical supplies

April 1

April 2

CA email to employees: Addressing staff reassignments and safety/PPE policy

April 3

Announce a third hotel shelter for people experiencing homelessness who are awaiting results or have tested positive for COVID-19.
HR email to employees: Health and well-being resources available

April 6

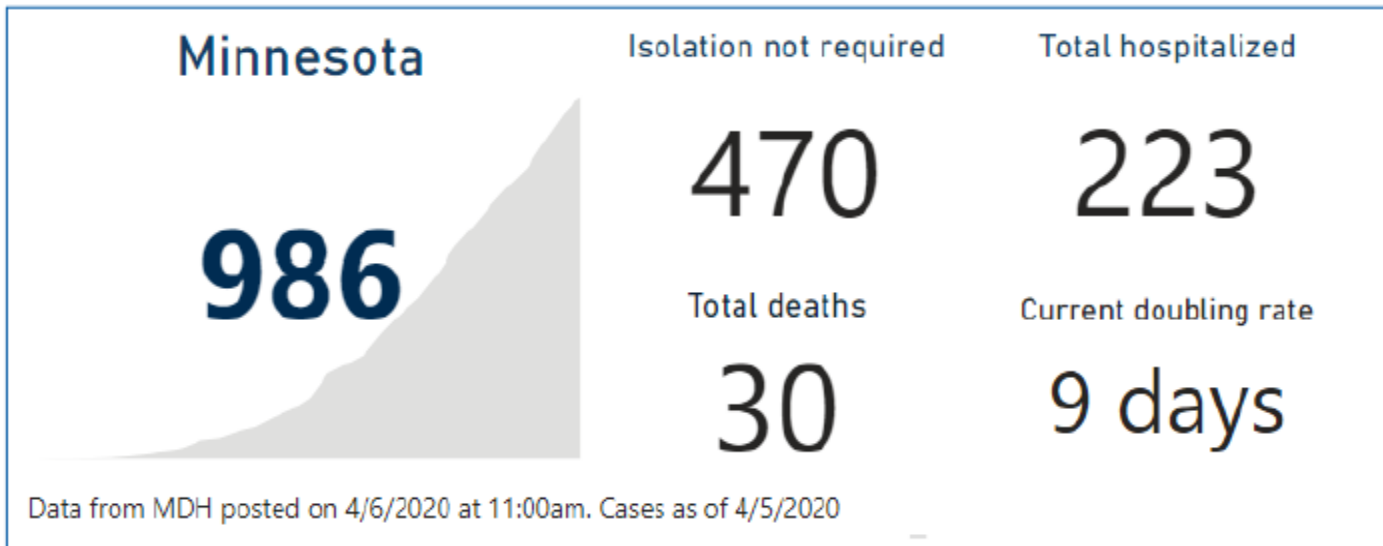
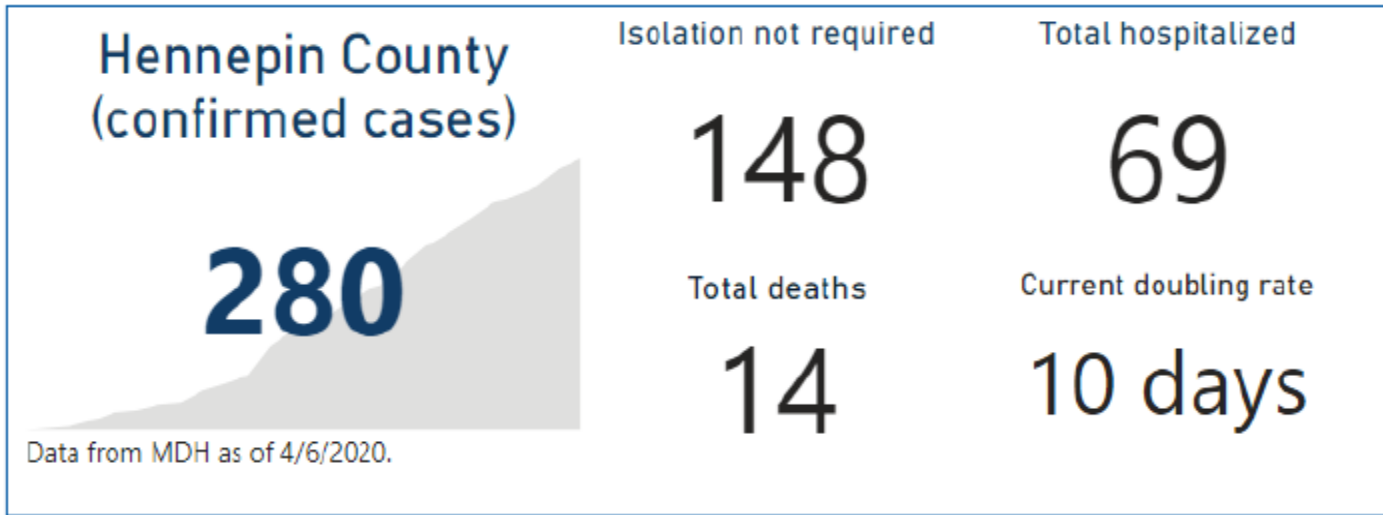
County Board Chair video message to all employees

Situational awareness update

(local/national)

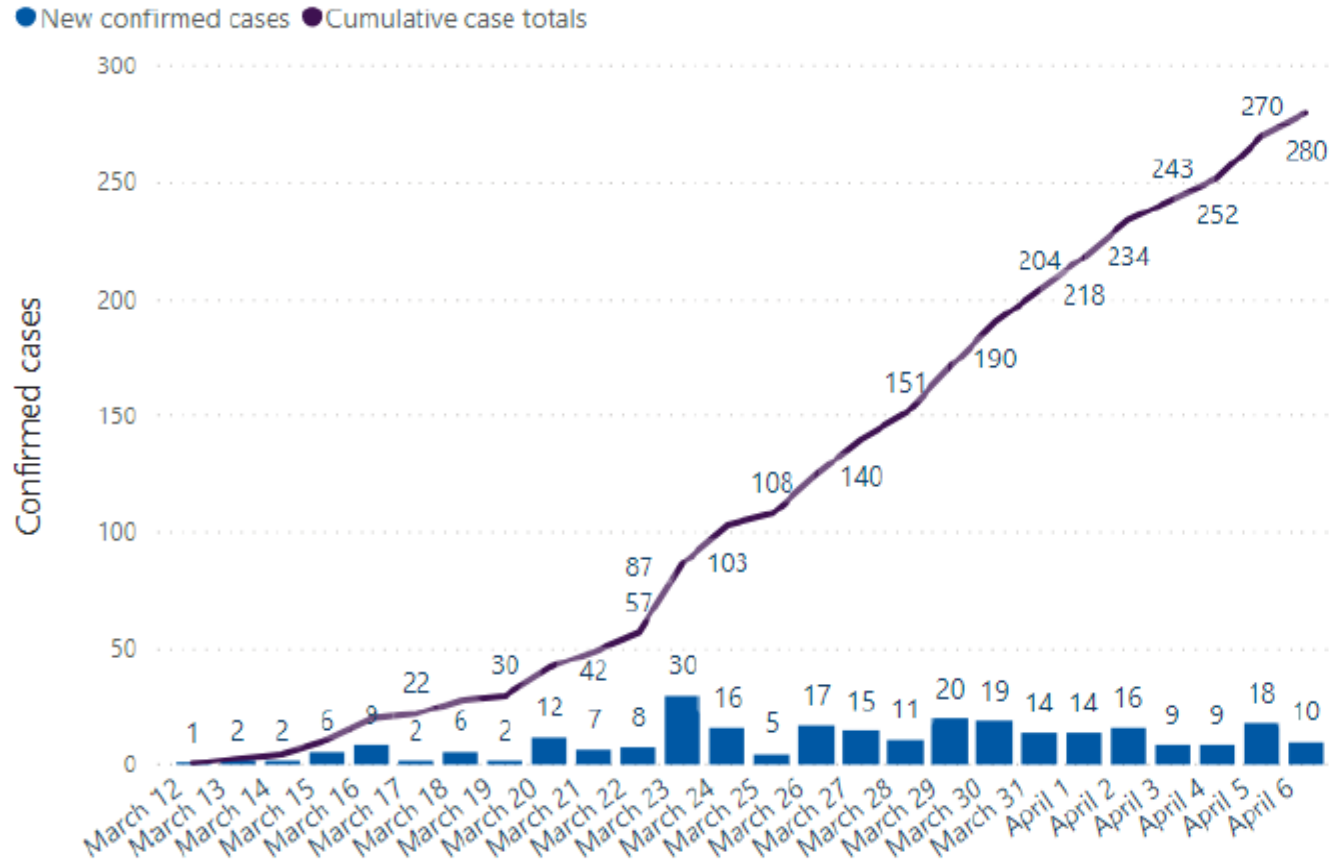
Dr. Susan Palchick, Hennepin County Public Health

Key Statistics: Local and global context



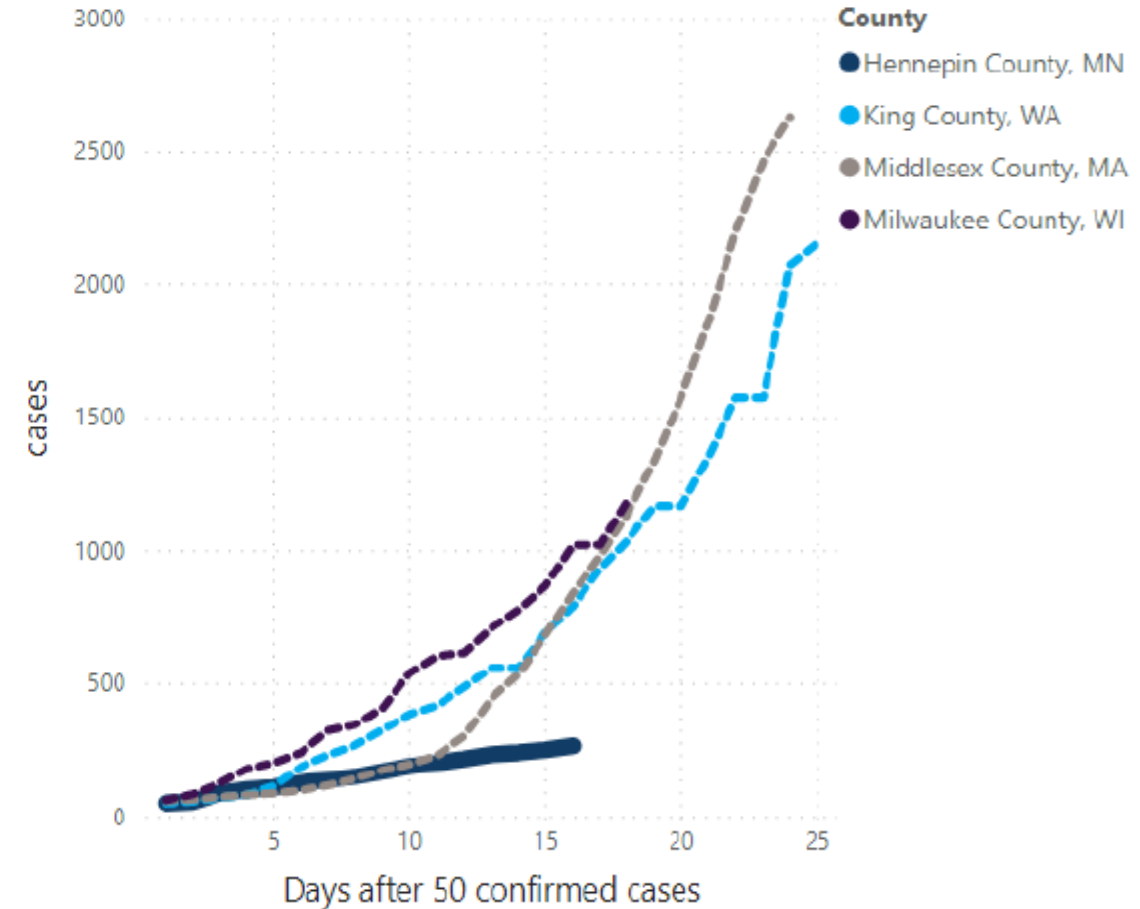
Confirmed cases in Hennepin County

Confirmed cases in Hennepin County (as of 4/6/2020)



*Data from MDH. Includes confirmed cases only and should be interpreted in context of testing volume. Data as of 4/6/2020.

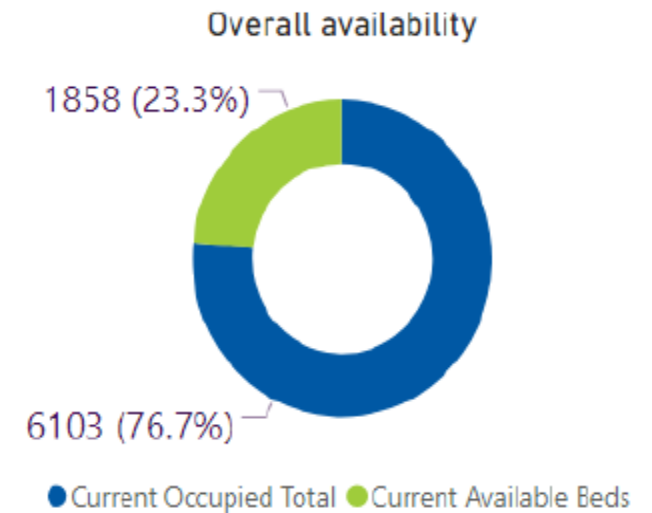
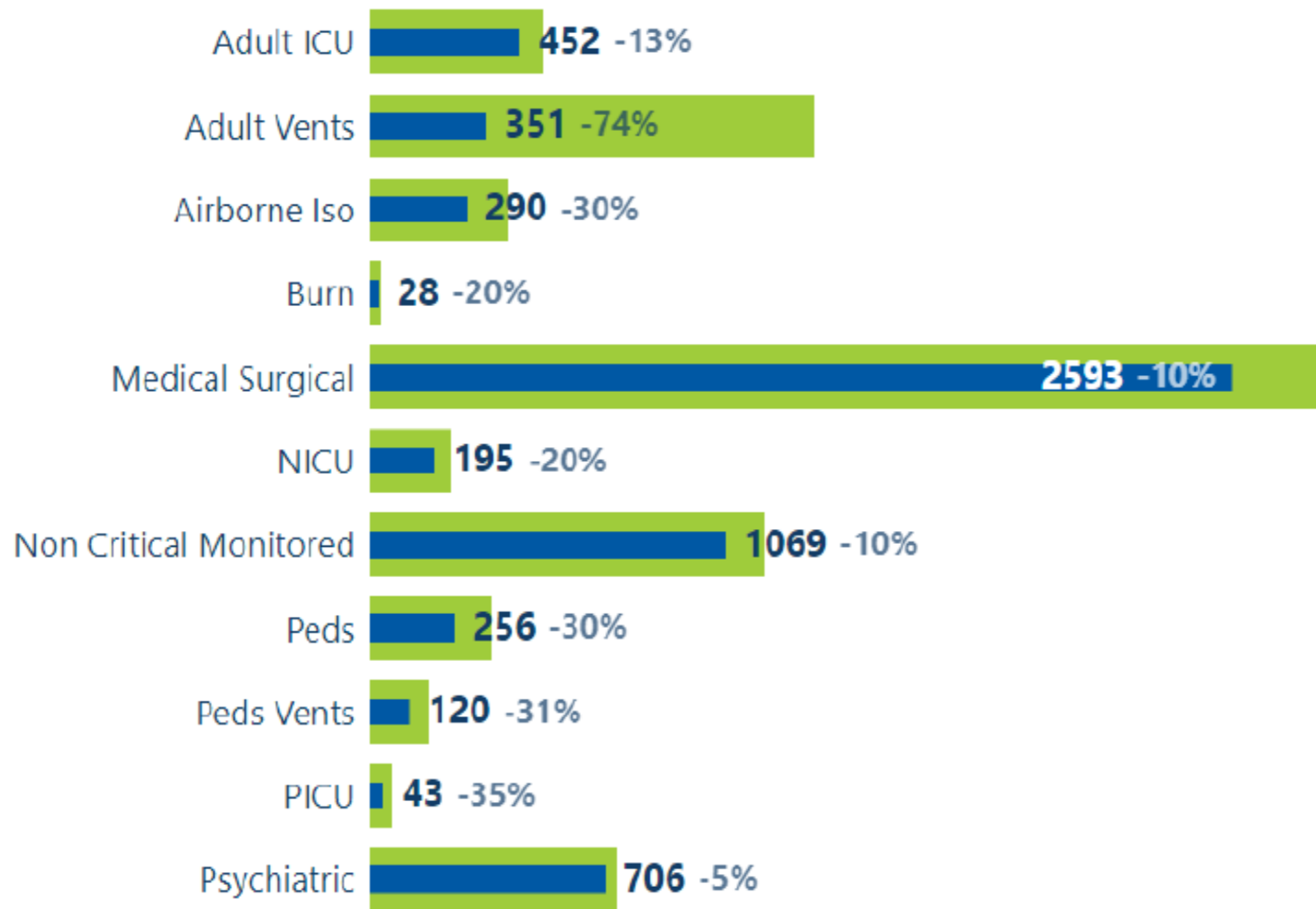
Comparing county trajectories (50 cases as Day 1)



*Confirmed cases at national level may be a day or two behind and thus may not reflect more recent adjustments. These data are as of 4/5/2020 11:59 PM.

Metro Hospital Status

Metro hospital capacity by bed type



Current available vents
(adults + peds)

1041

Current available ICUs
(ICU + PICU)

92

* Percentages are in comparison to total capacity. A negative percentage indicates the percent available.

Metro hospital capacity data from The Regional Hospital Resource Center (RHRC). Updated as of 4/6/2020

Organizational response update

Dan Rogan, Assistant County Administrator-Operations

PH Strategy #1: High-risk housing

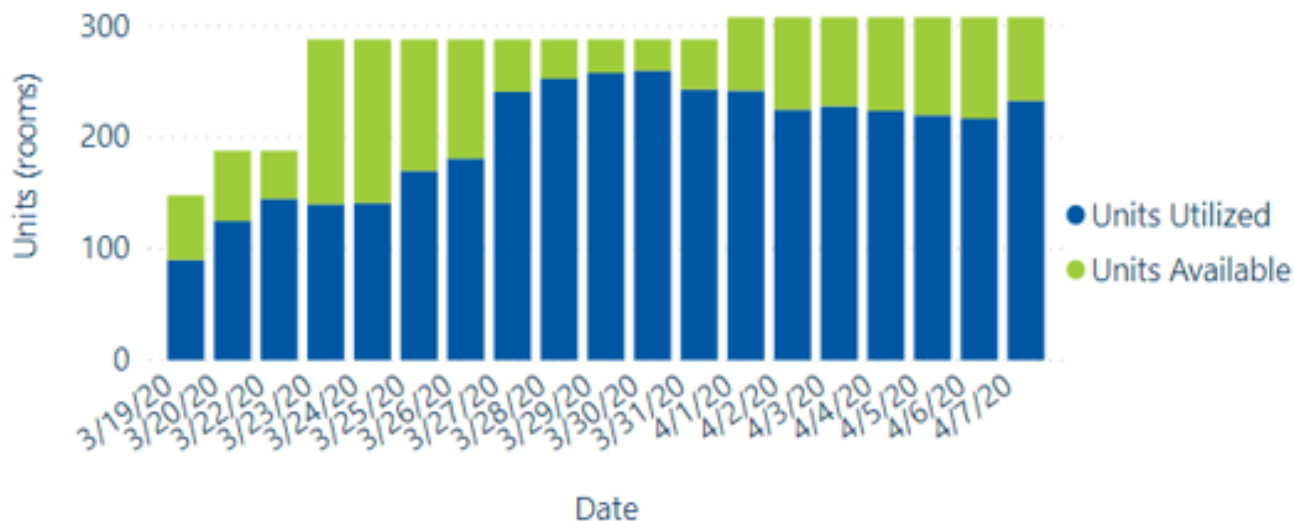
Temporary housing for people experiencing homelessness/staying in congregate shelter settings who can't follow CDC recommendations for mitigation, i.e., social distancing, using personal bathrooms

High Risk Housing is not a shelter

Current status of high risk housing sites

As of date	Site name	Utilized	Available	Capacity
April 7	High-risk site #1	139	29	168
April 7	High-risk site #2a	90	10	100
April 7	High-risk site #2b	4	36	40 *
Total		233	75	308

High-risk housing units utilization and availability



Current status of high-risk housing units



*HR site #2b in transition as of 4/3

PH Strategy #2: Isolation housing

Temporary housing for people who are experiencing homelessness/staying in congregate shelter settings who have COVID-like symptoms and/or confirmed case of COVID.

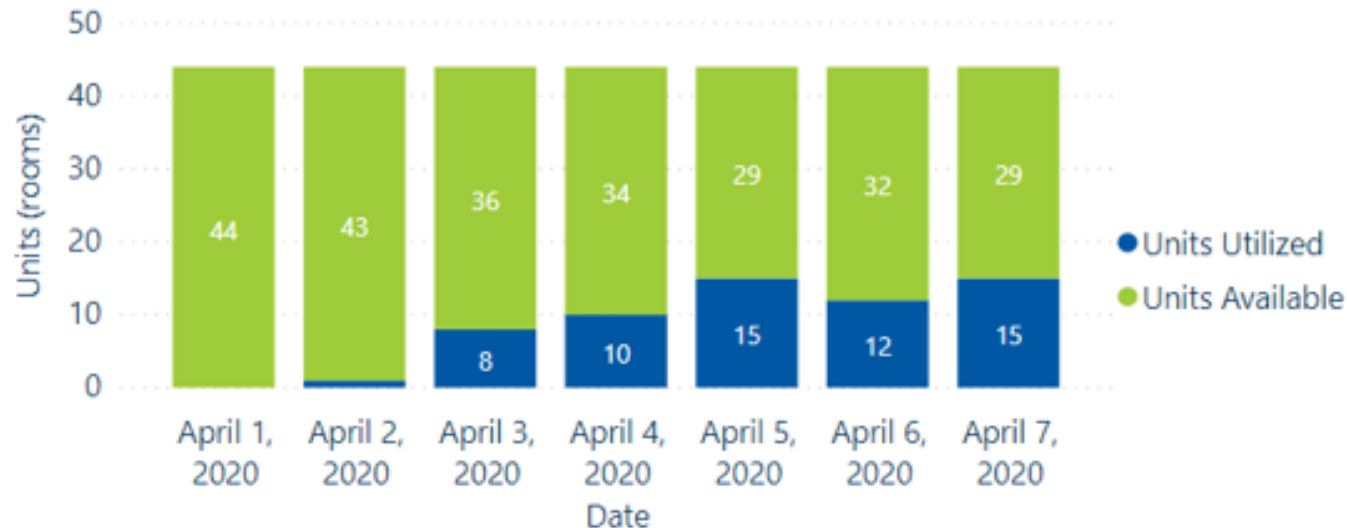
People in Isolation Housing are removed from a shelter, have been tested, and need to be isolated until COVID symptoms resolve.

There is no quarantine housing.

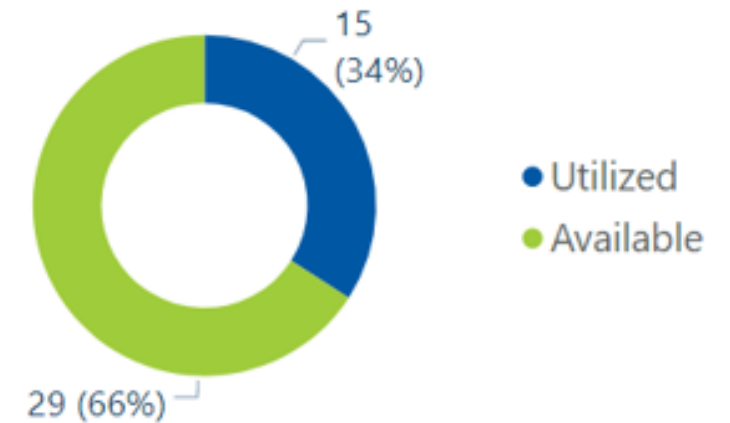
Current status of isolation housing sites

As of date	Site name	Utilized	Available	Capacity
April 7	Isolation Site #1	15	29	44
Total		15	29	44

Isolation housing units utilization and availability



Current status of isolation housing units



Hennepin County PPE Status

	Face masks	Face Shields	Gloves (non-latex)	Gowns	N95 Respirators
Obtained	23,818	109	867,349	1,913	3,897
Distributed	5,645	23	38,400	222	125
Current inventory*	33,303	86	828,949	1,691	3,772
Awaiting Delivery	908,000	10,000	300,000	200	57,960

*Current inventory as of 4/6/2020 2:00PM. Includes centralized supply only.

Administrator update

David Hough, County Administrator

COVID-19 Monthly Spending

	April forecast	May forecast	June forecast	Totals
Incident Command [staff mobilization, standing up ICS for extended period of time]	\$1,150,000	\$1,210,000	\$1,330,000	\$3,690,000
Housing [includes hotels/housing, staffing, food, security, transportation]	\$1,540,000	\$1,890,000	\$1,890,000	\$5,320,000
Essential Services [includes contracted shelters, enhanced staffing, cleaning]	\$250,000	\$250,000	\$250,000	\$750,000
ME Refrigerated Trailers	\$25,000	\$25,000	\$25,000	\$75,000
Totals	\$2,965,000	\$3,375,000	\$3,495,000	\$9,835,000

COVID-19 Other Spending

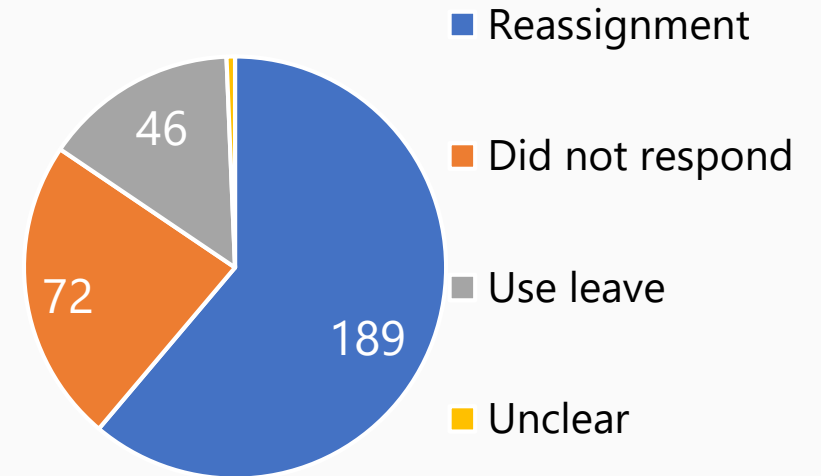
	April forecast
Personal Protective Equipment (received and paid)	\$97,686
Personal Protective Equipment (purchased)	\$2,248,573
Grand Totals	\$2,346,259

COVID-19 Other Spending

	April forecast
Estimated loss of revenue/increased costs – HCMC	\$30,000,000/month
Hennepin County is ultimately fiscally responsible for HCMC losses	

Reassignment due to COVID-19

- 309 employees were provided notice to indicate their interest in reassignment or take leave
- 189 chose reassignment
- 46 chose leave balances
- 2 responses were unclear and Human Resources is following up
- 72 did not respond and will be using leave balances



Reassignment decisions and availability

Reassignment is based on seniority:

- Six staff reassignments have occurred to date
- New service positions will potentially be needed
- All current hotel positions have been filled in response to the 3/19 email (there may be future need)

Employees will be recalled if there is work at libraries and service centers due to service changes:

- Work at libraries on drop-off sites
- Work at service centers on dealer licensing

Human Resources update

Communicated paid leave and benefits flexibility:

- COVID-19 pay
- Families First Coronavirus Response Act (FFCRA)
- Negative leave balance up to 240 hours

Information has been provided about the FFCRA:

- Scenario chart created; definitions and additional resources made available online
- Forms developed to facilitate authorization and auditing capabilities
- FAQs published to equip Human Resources Service Center to answer questions

Human Services Innovations

Attained waivers to allow flexibility in serving residents:

- Case management visits by phone and online
- Financial assistance and health care coverage extended
- Telemedicine allowed in more circumstances

Created services for emergent needs

Technology innovations to support virtual service models

Service Center Innovations

- March 28, 2020- Law approved extending driver's licenses and identification cards two months after the peacetime emergency ends
- April 6, 2020- Began processing marriage license applications on utilizing an alternative process that does not involve face-to-face customer interactions
- Planning title and registration, including dealer work pursuant to DVS declaration that motor vehicle registration is a critical infrastructure service
- Planning to open Maple Grove Service Center's drive-through for motor vehicle registration on an appointment basis
- Alternative service methods being utilized or considered include U.S. Mail, Video Conferencing, E-mail, Telephone Triage, Drop boxes, and texting customers through new queueing system upgrade

Library Service Innovations

- Virtual tutoring service from Franklyn Learning Center
- Facebook Storytime for families every Tuesday and Thursday. 3,000+ viewers during pilot week
- Temporary electronic library cards for new patrons provide instant access
- Experienced staff curate digital resources for all interests
- 150,988 digital checkouts since closures
- Greater emphasis on library subscriptions to small business and employment resources, K-12 education support

Coming soon: Curbside Pick-Up Service

- Tentative start the week of April 13
- Patrons can receive materials they've placed on hold
- Library staff locate, check-out, and deposit materials on pick-up shelf outside the building
- Contactless service for safety of patrons and employees

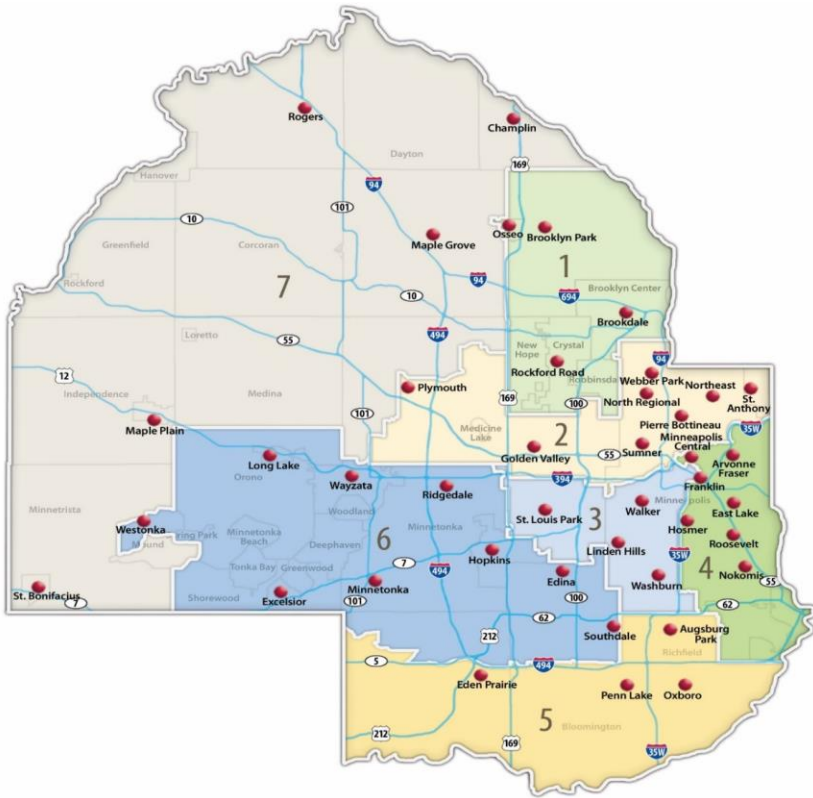
Library staff will evaluate the public response and may phase in additional locations to meet demand.



Curbside Pick-Up Location Selection

Location considerations included:

- Regional distribution
- Number of existing patron holds on-site
- Building layout accommodates safe social distancing of staff
- Building exterior features include parking lots, overhangs for outdoor shelving, etc
- Size of physical collection



Pilot Program Locations



Maple Grove Library



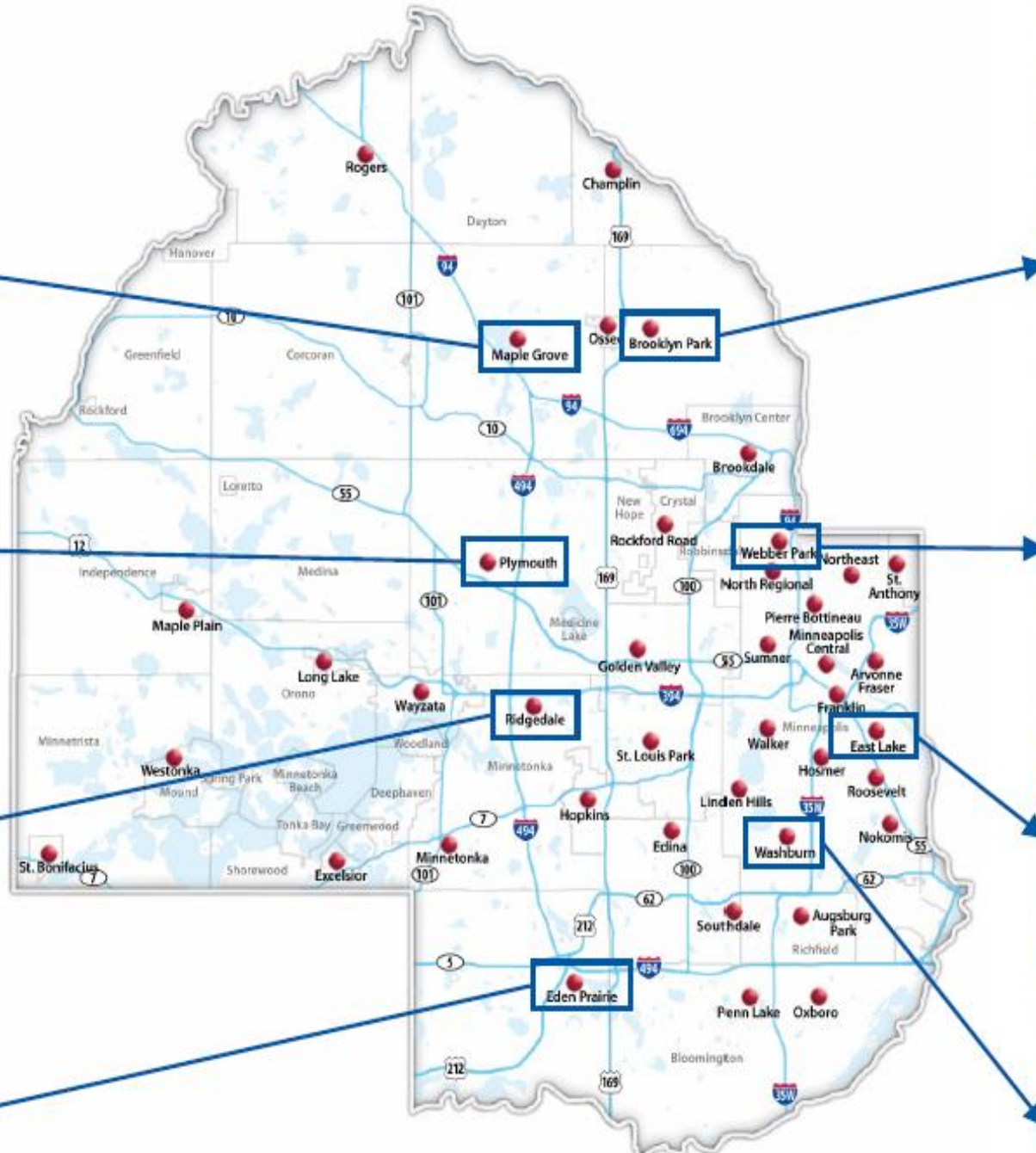
Plymouth Library



Ridgedale Library



Eden Prairie Library



Brooklyn Park Library



Webber Park Library



East Lake Library



Washburn Library

Hennepin Responds



Questions

David Hough, County Administrator